



PHCC *Plus* CARE Health Plan

The PHCS Physician Network

www.phcs.com or 1-800-922-4362

Private Healthcare Systems (PHCS) is a national preferred provider network consisting of over 475,000 participating physicians and over 3,700 participating facilities nationwide. In 2001, PHCS became the first and only national PPO to earn four endorsements of quality from two independent nationally recognized quality assurance organizations, the National Committee for Quality Assurance (NCQA) and the Utilization Review Accreditation Commission (URAC). In 2004, their unprecedented growth and expansion of market share continues, solidifying their position as a national leader in their respective industry.

Employees may request that their physician join the PHCS network by completing the Provider Request Form on the PHCS website. Although they cannot guarantee 100% success, PHCS will make every effort to recruit each nominated physician.

DIRECTORY RESOURCES

Internet Access

The best and most cost effective way to have access to the most up to date directory is via the web:

- www.phcs.com
- **click on Find a Provider**
- **click on New Search**
- **Step 1 - Input applicable city and location to search for providers within a certain mile radius of the city (10 miles is the default and 100 miles is the maximum)**
- **Step 2 - At the bottom of this page be sure to select Preferred Provider Organization (PPO) for the network selection**
- **Click on Find Providers Now**
- **Select "Create Personalized Directory" in the upper left-hand corner of the screen**
- **Select View Your Directory Now**
- **Print**

Custom directories of up to 150 providers can be printed at your own computer from this site.

Telephone

Members are encouraged to contact the PHCCare Plus Health Plan dedicated PHCS phone line at **1-800-922-4362** to inquire about provider participation in the PHCS network.

Printed Directories for The PHCS Physician Network

Your employer's Human Resources office has been provided copies of the full directories for your area. They will be available on hand for your use. If you desire your own **custom** printed copy, you may order one by mailing a request to:

Client First
303 West Allegheny Avenue
Towson, MD 21204

Attention: PHCCare Plus Health Plan Directory Services

Custom Directories will be provided using either your home address zip-code, or another zip-code provided and will provide the following:

Local Directory:

- 95 nearest participating hospitals
- 100 nearest ancillary providers
- 700 local physicians (approximately)

Cost for first directory: \$1.00 (for the cost of shipping only)
Cost for additional directories: \$4.50

Expanded Local Directory:

- 95 nearest participating hospitals
- 100 nearest ancillary providers
- 1,700 local physicians (approximately)

Cost for first directory: \$3.50
Cost for additional directories: \$6.00

PHCS Directory Order Form:

Name _____
Directory Zip-Code desired

Shipping Street Address _____
Apt#

City _____
State _____
Zip-Code

Please enclose cash, check or money order (payable to Client First) for:

- Local Directory \$1.00, \$4.50 for additional directories**
- Expanded Local Directory \$3.50**